

Frances Martin

Electrolysis Specialist

COVID-19 POLICY

As always safety is my first priority. I have fully reviewed the clinics operation system since Covid-19, and I want to let you know about the measures I have put in place to keep us as safe as possible:

- I have completed a comprehensive COVID-19 Risk Assessment.
- I completed the Barbicide and CPL Learning COVID-19 courses.
- I have deep cleaned the premises before reopening
- I have applied a microbe shield to all frequent touch points – this means that bacteria and viruses will not stick to these surfaces.
- Hand sanitiser is available throughout the building as well as hand washing facilities.
- I have enhanced cleaning and hygiene routines and schedules.
- There is a 1-way system in operation ensuring social distancing.
- I will be wearing enhanced PPE.
- I will not wear or take my uniforms outside of the salon to avoid them becoming contaminated.
- I am allowing extra time between appointments to allow for enhanced cleaning.
- All magazines and none essential items have been removed.
- All soft furnishings and textiles have been removed and we I will be using disposable paper roll in place of towels wherever possible.
- The windows will be open as often as possible to allow fresh air to circulate.
- I will only share your details with the NHS Test and Trace service if requested and absolutely necessary.

How you can help:

- Please do not to attend your appointment if you have any symptoms of COVID-19. The symptoms include:
 - New, continuous cough.
 - Increased temperature.
 - A change in or loss of taste and smell.
- You will be asked to complete and sign a Pre-treatment Screening form to confirm you have no symptoms and have not knowingly been exposed to the virus.
- **Please come on time for your appointment [not early] and alone if possible.**
- Please use the hand sanitiser provided and wash your hands on entering the treatment room.
- **Please wear a face covering when you enter, and at all times, unless you are asked to remove it for your treatment.**
- Please bring as few possessions with you as possible.
- Please do not bring any food or drink into the salon except a bottle of water.
- If you are having treatment on your face please come without makeup if possible.
- Please leave the treatment room as soon as your treatment is finished to allow for

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enhanced cleaning.

- If you usually apply a topical anesthetic I would ask you to use it before coming for your treatment.
- Please book your appointment by phone, text, or email. I am unable to accommodate walk-in appointments.
- I ask you, where possible, to move through the building as quickly as you can and is practical in areas where social distancing is not possible e.g. the halls and entrance way.
- We would ask you not to use the toilet facilities unless necessary.
- We would ask you to observe cough and sneeze etiquette i.e. cough or sneeze into a tissue and bin it immediately. If no tissue is available use the crook of your arm
- Finally, we would ask you to be patient with us while we get used to this new way of working. We may run a little late at times as we do extra cleaning, observe social distancing etc. but we have tried to plan so that we will be as punctual as possible.